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## Compliance Helpdesk

Siemens aims to be a benchmark in compliance and transparency. The introduction of the Siemens Compliance Helpdesk is an important step in this connection. The Compliance Helpdesk will have two parts: "tell us" and "ask us."

Employees, managers, customers, suppliers and other business partners can contact "tell us" in full confidentiality if they have observed or acquired knowledge of potentially illegal behavior or potential violations of the Business Conduct Guidelines within the company. "tell us" can be reached via an internet form and via a telephone call center. The Web site is in ten languages. The call center is also multilingual. Interpreters are available to handle calls in up to 150 languages. An outside company, EthicsPoint, which specializes in this service, will collect the information and forward it to the Corporate Compliance Office. As a rule, informants should provide their names. However, it will also be possible to submit information anonymously. Following a plausibility check, the Corporate Compliance Office will initiate, where appropriate, an examination of the information forwarded by EthicsPoint and report to the Chief Compliance Officer on the progress and results of this examination.

"tell us" can be reached on the intranet at [intranet.siemens.com/compliance-helpdesk](http://intranet.siemens.com/compliance-helpdesk) and on the internet at [www.siemens.com/compliance](http://www.siemens.com/compliance).

The activities of EthicsPoint will supplement the function of the ombudsman (Z-RS No. 10/2007). Current regulations regarding complaints and information pursuant to Chapter G of our [Business Conduct Guidelines](#) and the [CCO Memorandum of September 28, 2006](#) are unaffected.

The "ask us" part of the Compliance Helpdesk will provide employees with an opportunity to ask questions and receive answers on compliance-related topics. "ask us" will be available starting in September 2007.

Dr. Carsten Thiel von Herff will head the Compliance Helpdesk, additionally to his tasks as an attorney in the Corporate Compliance Office.

sgd. Hobeck